

Consultation Fees

Medicare rebates have not kept pace with the cost of delivering high quality health care in recent years. As such there will be an amount outstanding for your consultation after Medicare pays a portion. We do, however provide a discount if you are a Pension or Concession Card holder.

We appreciate you settling your account at the time of your consultation by EFTPOS or credit card. We are unable to accept cash or cheque payments. Upon payment, we will lodge your Medicare claim directly. If Medicare has your bank details the rebate will be paid directly into your bank account within 24-48hrs of lodgement. As Medicare no longer issue cheques to unlinked patients, you should check that your bank details are correct with Medicare to ensure your rebate is received promptly. Please note that your private health fund only covers inpatient services, and therefore does not provide a rebate for consultation fees.

See the tables below for a list of indicative fees, Medicare rebates and the relevant out-of-pocket costs.

Private Patient		Fee	Medicare Rebate
MBS Item 104	Initial Consultation	\$250	\$86.15
MBS Item 104	Second Opinion Consultation	\$350	\$86.15
MBS Item 105	Follow Up Consultation	\$150	\$43.35

Pensioner/Concession Card		Fee	Medicare Rebate
MBS Item 104	Initial Consultation	\$200	\$86.15
MBS Item 104	Second Opinion Consultation	\$300	\$86.15
MBS Item 105	Follow Up Consultation	\$130	\$43.35

Non-rebatable Consultations		Fee	Medicare Rebate
MBS Item 53		\$195	\$21.00

The above fees and rebates apply to in-person and telehealth consultations, except in the case of physiotherapist-referred telephone consultations where unfortunately there is no Medicare rebate available.

Surgical Fees

Should you require surgery, your private health insurance covers services provided to you as a hospital inpatient. This includes your hospital stay, surgical fees and some ancillary services. Please contact your health fund with any questions regarding the services that may or may not be covered.

In an effort to limit out of pocket costs to you, our surgical fees are significantly less than those recommended by the Australian Medical Association.

We are preferred providers with most major private health funds should surgery be required. This means you will receive the maximum available rebate for your level of cover from your health fund (assuming all waiting periods have been served). We will ensure you understand the surgical fees including any gaps due by obtaining your informed financial consent prior to surgery.

Hand Therapy Fees

We offer convenient, in-house hand therapy services which are often covered by ancillary/extras private health insurance. The level of cover varies between funds so we suggest you speak with your fund to understand their rebates. With HICAPS we are able to apply your rebate at the time of your appointment and payment in most cases.

Private Patient		Indicative Fee*
Item 100	Initial Consultation	\$140
Item 200	Follow-up Consultation	\$97.50

*Long consultations (greater than 30 minutes) may attract increased fees.

Hand therapy patients may require custom-made splints or other supports, which may be up to \$300. Please discuss associated costs with your therapist. Many of the health funds will cover such splints and supports – for exact details, please refer to your fund.